



Important information for the City of Verviers

- You need **EMERGENCY ACCOMMODATION**, contact the DUS (Emergency Social System) only by phone on 087 / 352.121

- Regarding **ENERGIES**: No date can be guaranteed for the restoration of electricity and gas. Generators, enabling people to charge mobile phones or other small devices, are available:

- Place du Marché, in front of the city hall (there is also a connected bench at the back)

- Place Saint Remacle, in front of the church

- Prés-Javais: at the intersection of rue Saint Anne and rue des Hospices

- City center : Pont aux lions

- Ensival : in front of the city hall

- **You need TREATMENT or PSYCHOLOGICAL SUPPORT:**

Centers have been set up to provide minor medical treatment

Ensival : in front of the city hall (from 9 a.m. till noon and from 1 p.m. to 4 p.m.)

Prés-Javais: at the intersection of rue Raymond and rue Hombiet (from 9 a.m. till noon and from 1 p.m. to 4 p.m.)

- Thier Mère Dieu medical centre (schedule specific of the medical centre)

For psychological support: contact the Psy-Infi vesdre Cell: from 8 a.m. to 8 p.m. - 7 days a week - **0474 39 44 54** Or contact the Verviers Mental Health Service: Mr Benoit Dejong **087 22 16 45**.

- after 8 p.m. - 7 days a week - call **1771**

- **POSSIBLE CHILDCARE OF AFFECTED CHILDREN BY THE LEAGUE OF FAMILIES :**

From Monday 19/07 to Wednesday 28/07 from 10 a.m. to 5 p.m. for affected children aged 3 to 12 years at the Verviers center school, Rue Ortmans-Hauzeur 26, 4800 Verviers

FACILITIES:

Mobile showers have been installed at the Place du Marché and Grand Place in Ensival.

Access from 3 p.m. to 9 p.m. (Towels and hygiene products are available)

Mobile toilets are available:

- Place du Marché

- Grand Place in Ensival

- Distribution centre: at Espace 44 (Hodimont)

- Distribution centre: at la Papoterie (neighbourhood of Prés-Javais)

- Distribution center: Parvosial hall (Ensival)

- **PEOPLE IN NEED CAN PICK UP FOOD PACKAGES AND/OR BASIC NECESSITIES ITEMS IN THE FOLLOWING PLACES:**

- ✓ Cabaret de l'Enclos, (Enclos des Récolts, 100)

- ✓ Espace 44 (rue de Hodimont, 44)

- ✓ Papoterie (rue Hombiet, building located in front of rue des Grandes Rames, 22)

- ✓ Parvosial hall (rue Grand'Ville, 37-39)

- ✓ Carrefour hall (Rue St remacle, 21)

Only basic necessities and clothing products:

- ✓ Centre school (rue Ortmans Hauzeur, 26).

- ✓ In Thil Lorrain, Rue Thil Lorrain, 1-3 / Rue du gymnase in Verviers

- ✓ Athénée Verdi, Rue des Wallons 57 in Verviers Timetable: 10 a.m. to 5 p.m.

Opening hours: 10 a.m. / 5 p.m.



On certain days, it is possible to eat on site at the former LEENS printing house (94, rue du Collège - timetables are posted on site).

Meals are also brought to the affected neighborhoods by "Verviers, my united city" and the Harmony Bar and Restaurant

- **DISASTER FUNDS & INSURANCES:**

There are permanent offices at the **municipal administration**: in front of the city hall, place du Marché 9; from 8:30 a.m. to noon and from 2 p.m. to 4 p.m. From Monday to Friday (087/325.284).

Hotlines will also be set up by the CRVI, Rue de Rome 17. Contact us at: 0497 73 06 89 or 0493 33 91 13

- **LEGAL ADVICE SERVICE**

To help the victims to complete the files for the insurance at the school of the center, Rue Ortmans-Hauzeur 26 from Monday to Friday from 10 a.m. to 12 p.m.

- **INSTABILITY OF BUILDINGS FOLLOWING THE FLOODS:**

If a building owner notices a risk of instability, he must contact the Works department (087 / 327.502 - travaux-ba@verviers.be), or, in the event of blatant and threatening instability, he must contact the emergency services at 112.

- **CONTACT WITH THE MUNICIPALITY**

For questions or urgent information requests related to the floods send an email to sinistres.verviers@verviers.be

- **SOCIAL SERVICES**

The VERVIERS CPAS having been flooded, it receives beneficiaries at the usual times (8:30 am - 4:30 pm) at the following addresses:

- Residence La Lainière: Rue de Heusy, 95 at 4800 Verviers

- Hodimont branch: Rue des Fabriques, 66 at 4800 Verviers

At the initiative of CRVI and translated by Setis